



BOOKINGS & CANCELLATIONS POLICIES

BOOKINGS & PAYMENTS

1. Bookings and modifications must be requested by written to info@parquetaguetagua.cl
2. To activate and ensure your booking you need to:
 - A) Complete our Booking Form.
 - B) Prepay the requested services.
3. Once your deposit or money transfer is done please send the copy of payment to: info@parquetaguetagua.cl indicating your name and date of booking.
4. If Tagua-Tagua Park Reservations Department does not receive your payment the spaces blocked for you will be released.
5. Every payment needs to be done according to our terms as expressed above.

PAYMENT OPTIONS

Payments can be done by deposits or bank wire ordered to our bank Account as per the information delivered below.

Credit cards are welcome as well. You just need to ask for our Credit Card Payment Form.

CHILEAN PESOS BANK ACCOUNT

Bank: BCI
 Account holder: Soc. Miralejos Chile Adventure Ltda.
 Account number: 29446775
 Rut: 76.378.410-K
 Mail: info@parquetaguetagua.cl

GENERAL INFORMATION

. QUETRUS - CHECK IN & CHECK OUT

Check-In: 14:00 hrs.	Check-Out: 11:00 hrs.
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. BOAT SERVICE

Our boat transfer service to Tagua-Tagua Park is provided exclusively from Puerto Maldonado, in coordination with the local ferry.

For a correct coordination of your arrival boat transfer you need to inform in advance in which ferry you are going to arrive in Maldonado.

Boat transfers to and from the park remain subject to modifications and may be altered due to weather conditions.

PARQUE TAGUA TAGUA

Oficina Central: Walker Martinez 807, Puerto Varas | +56 65 2234892
www.miticopuelo.com | info@miticopuelo.com



SPECIAL REMARK

Any extra expense incurred by an event modifying your program or duration of the initially contracted itinerary, due to events not attributable to Tagua-Tagua Park (weather conditions, road cuts, storms, catastrophes or other) shall be borne by passengers exclusively. In this case, Tagua Tagua-Park shall not be obliged to any compensation or refund. Therefore, travel insurance is suggested.

CANCELLATION AND NO SHOW

Every cancellation will be subject to the following charges:

Up to 41 days before check-in	USD 20 per person
40 to 30 days before check-in	60% of the total value
29 to 16 days before check-in	75% of the total value
15 to 01 day before check-in	100% of the total value
No Show	100% of the total value

REMARK: cancellation penalties will be deducted from the Payments made.

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